

**Title**

Vestavia Pediatrics: COVID-19 Letter to Our Patients and Families - Updated

**Date**

02/09/2021

**Description**

In 1972, Dr. James Johnson and Dr. David Simpson came together and formed Vestavia Pediatrics. Their mission was to provide pediatric care to families when it was needed no matter how long or hard they had to work. As the years have passed, despite overall changes in healthcare, our mission has stayed the same.

As we approach the one-year mark of the COVID-19 pandemic, Vestavia Pediatrics—your medical home-- remains committed to continuing to provide that same care to meet your family's needs.

All of our physicians are seeing both sick and well children. We offer same day appointments for illnesses, COVID-19 testing and minor injuries. We offer well child visits with immunizations and sports physicals throughout the week and have a limited number of well child appointments available on weekends. Telehealth visits are available for minor illnesses, medication management, anxiety or depression, and other chronic conditions.

For patients being seen in the office, please call when you arrive and check-in from your car. When an exam room is ready, we will call you to come directly to the exam room. To reduce the risk of exposure, we are asking that only one parent accompany their child to the visit. Both parent and patients age 2 and over are asked to wear a mask.

For our patients being cared for through telehealth, please call at your assigned appointment time. The receptionist will check you in and transfer you to a nurse to be triaged before your visit with the physician.

If you have not signed up for our patient portal, now is a good time to do that. Give us a call and we will help you. The portal may be used to ask general, non-urgent questions, send images and request and receive medication refills, forms and other documentation.

At both sick and well visits, you will see our staff wearing masks, gloves, and/or gowns. We are doing this for our protection and yours. Our office is cleaned multiple times a day. Each exam room is cleaned between patients and, rest assured, we are following expert advice on sanitizing all of our patient rooms to protect our staff and the families that we serve.

We realize that everyone is growing weary from masking, social distancing and isolation. We understand! With so many changes, one thing that hasn't changed is our concern for you and your family. We are here to serve you! Please let us know how we can help.

Office hours are Monday – Friday, 7:30 a.m. - 4:30 p.m. and weekends 7:30 - 11:30 a.m.