

# Inpatient Visitation Guidelines



Children's  
of Alabama®

- Valid photo ID **required**.
- Masks are recommended, but not required. *Note: masks may be required in some patient care areas.*
- Inpatient visitation hours: 9am – 9pm.
- Max of 4 people at any one-time (includes parents, siblings, extended family, and others).
- After 9pm: only 2 parents OR caregivers permitted. All others must leave the hospital.
- Parent/caregiver should be present in patient's room to receive other visitors.
- Visitation restrictions may apply when:
  - Clinically necessary.
  - Patient is on isolation.
  - Infection prevention practices dictate, including:
    - Parents, family, and visitors who have fever, cough, or other flu/infectious symptoms are not allowed to visit.
- Information about Service Animals can be found here: [childrensal.org/service-animal-guide](http://childrensal.org/service-animal-guide)
- Patient safety and privacy are our top priority. Therefore, photography, video recording, and audio recording (including with cell phones) is not allowed in patient care areas or when our staff are present.

## Exceptions:

- Visitor guidelines may vary on critical care units, including age restrictions for siblings and other children.
- Flu vaccine is recommended for visitors on some critical care units.
- Visitors who have received live viral vaccines in the last 30 days are not permitted on some units.
- Visitation hours and guidelines differ on the Behavioral Health unit and are discussed upon admission to Behavioral Health.
- Outpatient clinics, Primary Care Practices, One Day surgery, the Heart Center and the Emergency Department each follow their own visitation guidelines that may differ from those listed above.

## Identification:

- Parents and Caregivers:
  - Obtain a visitor's sticker from main lobby Information Desk to access unit.
  - Once in the patient's room, obtain Parent or Caregiver Ticket from nurse.
  - Take ticket to Information Desk to obtain hard badge.
  - Use hard badge for the duration of patient's stay
  - Badge must be worn and visible at all times.
  - A new badge is needed if patient moves to a different unit.
- Siblings, family, and visitor Identification:
  - Obtain new visitor sticker from Information Desk each day.
  - Sticker must be worn and visible at all times.
  - Visitor sticker expires at close of visitation (9pm) each night.

Unit-specific questions regarding visitation should be discussed with your child's nurse or social worker.