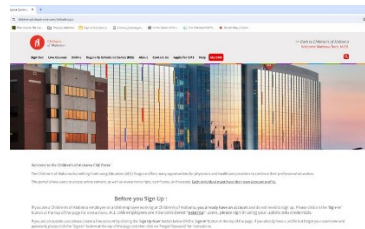




## Frequently Asked Questions:

1. Why do I have to set up a CloudCME account?
  - a. Our registration site changed and anyone wishing to sign up for the conference is required to create a CloudCME account and then register for the conference.
2. Can I just send in registration paperwork via mail?
  - a. No, every attendee must have an account- this is where evaluations and CE certificates will be obtained after the conference.
3. When setting up my CloudCME account, am I an external user or internal user?
  - a. If you are not a Children's Hospital employee, you are an external user and will set up an external cloud CME account.
4. Can I pay by check?
  - a. Yes, click the "Pay by check" payment option. After you register you will receive a receipt. Print the receipt and send it to the Amelia Center with your check.
    - 1513 Fourth Avenue South, Birmingham, Alabama 35233
5. What if my school/organization wants to pay by check for multiple people?
  - a. Each individual participant MUST create a CloudCME account and register for the conference. You will choose the "Pay by check method". Upon registration you will receive an invoice. Please print the invoices and have your organization send them in with your check.
6. What do I do after I've created my CloudCME account?
  - a. If you create a CloudCME account and it takes you to this page:



then you will go to the registration link in the original email we sent and click it again. Now that you are logged into CloudCME, it should take you directly to the Spring Bereavement Conference's registration page.

*If you have any or questions or concerns, please contact Jeff Greer at (205) 638-7488 OR [Jeff.Greer@childrensal.org](mailto:Jeff.Greer@childrensal.org)*