

Children's of Alabama Compliance Corner

The Compliance Hotline – What It Is, What It Is For, and Where It Can Be Found

What It Is

The Compliance Hotline is the only anonymous method of reporting compliance concerns at Children's. To protect your privacy, the Compliance Department engages an outside vendor to administer the Hotline. This vendor takes Hotline reports 24/7/365 (even holidays) and the process is very easy. You may call the toll free number (800-624-9775) or complete an online form.

What It Is For

Typically, Hotline reports may involve things like

- Misuse of Children's resources (money, time, equipment)
- Falsification of records (payroll, business records, charging/coding)
- Anti-Kickback, Stark Law (physician referrals), or Beneficiary Inducement concerns
- Conflicts of Interest, such as
 - using Children's work time for personal gain
 - gift giving or receiving
- Political activity while on Children's time/property
- HIPAA/Privacy violations
- Drug diversion

More examples of potential compliance violations can be found in the "Reporting Potential Compliance Issues" policy in Lucidoc on [The Red Wagon](#).

Where It Can Be Found

- By dialing 411 on a Children's internal telephone
- On [The Red Wagon](#) in the right margin – click on the **Hotline** icon
- In the COA Resources folder under Hotline Reporting
- By dialing 800-624-9775
- Click on the Corporate Compliance and Internal Audit link in the left margin of [The Red Wagon](#). Then, click on the Report Violation/Hotline link

Still have questions?

The Compliance staff is always happy to assist you by phone or email. Call Cindy Rogers, Compliance Officer, at 205-638-7134 or email cindy.rogers@childrensal.org